Terms of Service (ToS)

Last Updated: November 4, 2025

1. Introduction

Welcome to Pughosting ("we," "our," or "us"). By purchasing, accessing, or using our game server hosting services ("Services"), you agree to be bound by these Terms of Service ("Terms"). If you do not agree to these Terms, you may not use our Services.

2. Eligibility

You must be at least 13 years old (or the minimum age required by your country's laws) to use our Services. By using our Services, you confirm that you meet this requirement.

3. Services

We provide game server hosting and related infrastructure. All Services are provided on an "as is" and "as available" basis. We make no guarantees about uptime, performance, or compatibility beyond what is described on our website.

4. Payments

All payments are processed securely through PayPal or Stripe. You agree to provide accurate billing information and authorize all charges associated with your account.

4.1 No Refund Policy

All sales are final. We do not offer refunds, partial refunds, or credits under any circumstances, including but not limited to:

Server downtime
User misconfiguration
Service cancellation by the user
Please ensure that our services meet your needs before making a purchase.
5. Prohibited Activities
Users are strictly prohibited from using our Services for illegal or abusive purposes, including but not limited to:
Launching or participating in DDoS attacks
Hosting or distributing NSFW/adult content
Hosting, sharing, or distributing pirated software, media, or copyrighted materials
Running any software that violates applicable laws or our provider's terms
Violation of this policy may result in immediate suspension or termination of your Services without refund.
6. Data and Backups

You are fully responsible for the data stored on your server. If your hosting plan or control panel includes a backup feature, it is your responsibility to enable, manage, and maintain backups of your server data.

We are not responsible for data loss caused by user actions, software errors, or system failures. While we may, at our discretion, offer temporary or automated backup systems, we make no guarantees about data recovery or availability of backups.

7. Account Termination

We reserve the right to suspend or terminate your account, with or without notice, for any violation of these Terms or for activity we deem harmful to our network, reputation, or users.

8. Liability

Pughosting shall not be liable for any direct, indirect, incidental, or consequential damages arising from the use or inability to use our Services.

9. Modifications to the Terms

We may update or modify these Terms at any time. Continued use of our Services after such changes constitutes your acceptance of the updated Terms.

10. Contact Information

If you have questions about these Terms, please contact us at:

info@pughosting.nl